

RTWPB-I launches Service Quality Training for Hotels, Resorts, Restaurants



The Regional Tripartite Wages and Productivity Board-I in coordination with the Public Employment

Service Office (PESO) of the Province of Pangasinan and the City Government of Alaminos City, Pangasinan conducted the Service Quality Productivity Training for Hotels, Resorts and Restaurants at the Multi-Purpose Hall of the Pangasinan State University in Alaminos City, Pangasinan last March 31 and April 1.

The participants submitted action plans on service quality at the end of the training. The participants were also oriented on the provisions of Productivity Advisory No. RB1-01 for the Hotel and Restaurant Industry and on the 2015 Productivity Olympics.

by RTWPB I

3 NWPC employees promoted

Three NWPC employees took oath before Executive Director Maria Criselda R. Sy on April 23 having been promoted to new positions in the Commission.

while Ms. Phyllis G. dela Rosa was promoted to Labor and Employment Officer II of the same division.

Atty. Rio Ariel A. Soriano, from RTWPB-I, will transfer and serve as the new Chief of the Review Appeal and Legal Division (RALD) of the NWPC

Meanwhile, Ms. Francisca C. Guña assumes her new post as Supervising Labor and Employment Officer of the Finance and Management Division.



Summary of Minimum Wage Rates as of May 2, 2015		
Region's Wage Order	Highest Minimum wage	Effectivity date
Wage Order No. RB NCR-19	P481.00	April 4, 2015
Wage Order No. RB CAR-16	P280.00	February 03, 2014
Wage Order No. RB I-16	P253.00	February 05, 2014
Wage Order No. RB II-16	P255.00	January 05, 2014
Wage Order No. RB III-18	P349.00	November 30, 2014
Wage Order No. RB IVA-16	P362.50	May 01, 2014
Wage Order No. RB IVB-06	P275.00	February 01, 2013
Wage Order No. RB V-16	P260.00	January 10, 2014
Wage Order No. RB VI-22	P298.50	May 2, 2015
Wage Order No. RB VII-18A	P340.00	December 14, 2014
Wage Order No. RB VIII-17	P262.00	March 30, 2015
Wage Order No. RB IX-18	P280.00	June 10, 2013
Wage Order No. RB X-17	P306.00	June 20, 2013
Wage Order No. RB XI-18	P317.00	June 01, 2014
Wage Order No. RB XII-18	P275.00	August 1, 2014
Wage Order No. RXIII-13	P268.00	February 14, 2015
Wage Order No. ARMM-15	P250.00	February 1, 2014

NWPC BULLETIN

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Workers in NCR, Western, Eastern Visayas to receive wage increase



Private sector workers in NCR, Region VI and VIII are assured of wage increases as the latest wage orders of the regions take effect.

Wage Order No. NCR-19 set the minimum wage at P481 for workers in the non-agriculture sector and at P444 for workers in agriculture (plantation and non-plantation), private hospitals with bed capacity of 100 or less, retail/service establishments employing 15 workers or less, and manufacturing establishments regularly employing less than 10 workers, starting April 4.

The wage hike, according to Director Avila, is consistent with the government's policy of granting regular, moderate, and predictable minimum wage adjustments, taking into consideration the needs of workers and their families, as well as the need to maintain stability in the business environment within the framework of the two-tiered wage system.

Meanwhile, Wage Order No. RB VI-22, which took effect last May 2, granted an additional

P11.50 to the basic wage of minimum wage earners in Region VI.

This brings the highest minimum wage in the region to P298.50 for workers in the non-agriculture / industrial / commercial sectors employing more than ten (10) workers. Workers in the same sectors employing ten (10)

workers or less, will also have a new minimum wage rate in the amount of P256.50 per day. In the agriculture sector, the new minimum wage rates will range from P266.50 to P256.50 per day.

RTWPB VIII also approved a P6.00 to P14.50

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2015 Productivity Olympics kicked-off in Bicol and Davao



The Regional Tripartite Wages and Productivity Boards V and XI kicked off the 2015 Productivity Olympics at the Panganiban Drive in Naga City and Grand Men Seng Hotel, Davao City, respectively.

In Naga City, Undersecretary Reydeluz D. Conferido and Executive Director Maria Criselda R. Sy headed the kick off ceremonies. The top officials also took the chance to visit KOLBI (Tropics

Agro-Industry), the 1st National Productivity Olympics Winner from the region. KOLBI is a long time partner of DOLE Region V in its livelihood program as fabricator of specialized machineries. To date, Bicol region has already produced five national winners.

Meanwhile in Davao City, Chief of Staff Atty. Nathaniel Dalumpines graced the kick off ceremony and conveyed a message of support on behalf of Mayor Rodrigo R. Duterte.

Since the Productivity Olympics was launched in 2008, Region XI has already produced four national winners.

RTWPB Caraga, RCC team up to ensure labor laws compliance

by RTWPB Caraga

Regional Tripartite Wages and Productivity Board – Caraga joined the DOLE RCC Team in “*Bridging the Labor Laws Compliance thru Industry Joint Assessment on Tourism, Mining and Maritime Activity*” at the Provincial Capitol Guest Center, San Jose, Province of Dinagat Islands last March 17-18. The Board oriented over 100 establishments on the various forms of technical

assistance being offered through the NWPC Productivity Toolbox.

Regional Director Atty. Johnson G. Canete emphasized the role of DOLE in shaping the development of Dinagat Islands towards development. He said “*Ang DOLE ay makabuluhan at mas nadarama*” since our services are brought closer to the stakeholders. The approach

of the agency is developmental rather than regulatory and consultative rather than punitive, to help businesses improve and be competitive.

One hundred two (102) establishments were jointly assessed by the Labor Laws Compliance Officers (LLCOs) during the two-day activity.

NWPC chief attends tourism study visit to Ireland, Scotland

Executive Director Maria Criselda R. Sy joined the delegates from the Department of Tourism (DOT), Commission on Higher Education (CHED), Technical Education Skills Development Authority (TESDA), Department of Finance (DOF), and Department of Budget and Management (DBM) in a two-week training program on *Tourism Skills Development Study Visit to Ireland and Scotland* last March 17 – 30, 2015.

The study visit, which was sponsored by the Department of Tourism and the Asian Development Bank and was funded by the Canadian Government, aimed at providing key stakeholders in tourism vocational education and training (VET) in the Philippines with an opportunity to learn how training for tourism sector is conducted in Scotland and Ireland.

Participants met the professionals in the tourism vocational training and visited educational and training institutes offering tourism programmes.

According to Exec. Dir. Sy, while similar priority is given to tourism industry in the Philippines, much is needed to be done to make the industry as competitive as those in Scotland and Ireland.

As part of her re-entry plan, Exec. Dir. Sy proposed to improve the module on Service Quality Program for the Tourism Industry Value Chain to include the quality and performance standards developed by the DOT in the star rating/accreditation of hotel and restaurants.

NWPC conducts Learning Sessions on WO NCR-19, distortion, and DO 18-A



Following the issuance of Wage Order No. NCR-19, the NWPC offered a series of learning sessions on the new wage order and on correcting wage distortion at the NWPC Conference Room last 10 and 30 April 2015.

Targeted participants were labor and management representatives from various companies in Metro Manila.

RTWPB-NCR Board Secretary Aida T. Andres led the discussion on the features of the new wage order while Director Atty. Jamie-Lyn Jamias-Garcia discussed correcting wage distortion. Atty. Maria Consuelo Baccay of DOLE - Bureau of Labor Relations discussed Department Order 18-A or the legitimate forms of contracting and sub-contracting last April 24, 2015.

RTWPB-II conducts back-to-back Productivity Training Programs



RTWPB II simultaneously conducted the ISTIV Bayanihan and Service Quality trainings at the Isabela Hotel in Cauayan City on March 19, 2015.

The ISTIV Bayanihan, a one-day activity, is a basic productivity training program for micro-enterprises to improve work systems by applying the ISTIV values of being Industrious, Systematic, Time conscious, Innovative and with a strong Value for work. This was participated in by seventeen (17) micro-enterprises.

Meanwhile, the SQ training program, a two-day intermediate productivity program, is a service quality management tool for the tourism supply chain stakeholders aimed at delivering “error-free” service to clients.

Representatives from 19 tourism establishments were taught the basic SQ concepts and tools during the training.

Officers of the Civil Aviation Authority of the Philippines in the region, airport Managers and Human Relations Officers also attended the SQ training.

The SQ training participants were tasked to craft action plans to be implemented within six months from the training.

by RTWPB II

Workers in NCR... from page 1

minimum wage increase for workers in Eastern Visayas under Wage Order No. RB VIII-18. It also provides for a partial integration of the P15.00 Cost of Living Allowance (COLA).

Effective March 30, the new minimum wage in the region stood at P260 in the non-agriculture sector; P241 in agriculture (non-sugar); P235 in retail/service establishments regularly employing not more than 10 workers as well as in the sugar industry (plantation and non-plantation).

NWPC organizes welfare programs

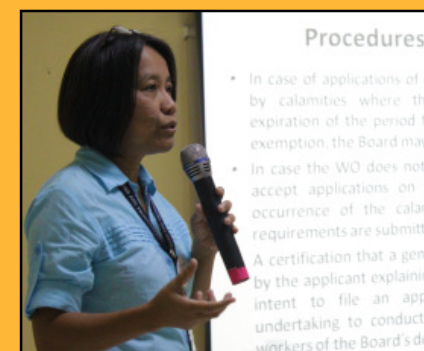


As part of the NWPC's stress management program, the Administrative Division coordinated with the Manila Manpower Development Company under the Manila City government to provide NWPC employees free haircut and massage services last March 31.

A total of thirty eight (38) employees were treated to free massage while twenty eight (28) availed of free haircut services.

The NWPC also organized the annual physical examination for its employees last March 27.

LACES features minimum wage exemption



The second round of the Labor and Administrative Continuing Education Systems (LACES) held last April 8 focused on the policy and guidelines on minimum wage exemption.

Ms. Sarah de Raya, Senior Labor and Employment Officer of Wage Policy and Research Division (WPRD) explained the exemption policy, procedures and categories of exemptible establishments.

The LACES is a project of the MSSD aimed at orienting NWPC employees on the agency's programs and projects on wages and productivity and administrative concerns.