

Technical Assistance Visits (TAVs)

The RTWPBs join the Regional DOLE Offices in their technical assistance visits (TAVs) to micro and small establishments and assist them in training and setting up (low-cost) productivity improvement schemes aimed at increasing productivity to facilitate compliance with labor standards.

Productivity E-Learning Center for Workers and Entrepreneurs



A one-stop center where workers, employers and practitioners can access interactive training services on productivity and individualized or group mentoring and library information materials towards skills upgrading and work ethics or values formation.

POLICY MEASURES

RA 6971: Productivity Incentive Act

It aims to encourage both labor and management to improve productivity at the firm level by providing fiscal incentives to establishments that voluntarily undertake productivity improvement programs and provide incentives to workers. The NWPC works for Congress to amend the law to make it more attractive to workers and employers.



Objectives:

- ✓ To encourage both labor and management to improve productivity at the firm level.
- ✓ To allow sharing of gains of productivity.
- ✓ To boost the productivity of enterprises resulting to improved quality/value of goods and services.

Labor Productivity Data

As inputs to policy formulation, the NWPC continues to generate labor productivity data at the industry and regional levels.

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NWPC Productivity Strategies



DEPARTMENT OF LABOR AND EMPLOYMENT
NATIONAL WAGES AND PRODUCTIVITY COMMISSION
Regional Tripartite Wages and Productivity Board



ADVOCACY

Labor Education Program (LHP)

Regional Tripartite Wages and Productivity Boards (RTWPBs) in coordination with DOLE Regional Offices conduct labor education programs at firm-level focusing on three (3) core modules:

- ✓ **Labor Relations** - on rights and responsibilities of workers and management.
- ✓ **Human Relations** - on communication and connectivity
- ✓ **Productivity 101** - on the basic concepts, tools or technologies and practices of productivity.



Learning Sessions on Wages and Productivity



Lectures on wages, productivity and sharing of best practices by companies with successful productivity improvement programs.

Productivity Olympics

A nationwide competition to recognize best productivity improvement programs of Micro, Small and Medium Enterprises (MSMEs) and to drumbeat awareness and encourage good practices.

Objectives :

- ✓ Intensify national awareness and commitment to quality and productivity.
- ✓ Showcase best productivity improvement practices.



CAPACITY BUILDING

PRODUCTIVITY TECHNOLOGIES

ISTIV-Productivity Awareness Program

Firm-level values-based HR interventions in productivity and quality for small and medium-sized enterprises in the industry, services and agriculture sectors. Uses full-cycle training and consulting assistance. ISTIV stands for:

- I - Industrious,
- S - Systematic,
- T - Time Conscious,
- I - Innovative, and
- V - Strong Value for Work.



ISTIV Bayanihan

Productivity enhancement training program for Barangay Micro Business Enterprises/Micro Enterprises. It aims to support the growth of micro enterprises by enhancing the entrepreneur's way of managing the business. It *applies* ISTIV values in improving work systems, *shares* ISTIV values with workers and *networks* for continual improvement.

Program Rationale:

- ✓ To support the growth of BMBEs and Micro Enterprises
- ✓ To enhance productivity of Micro Entrepreneurs

Strategies:

1. Training and Consultancy
2. Networking
3. Referral
4. Showcasing
5. Promotion/IEC



Program Components:

1. *Pre-Training* - Selection/briefing of participants/TNA
2. *Training Proper* - Two (2) days training for entrepreneurs
3. *Post Training* - Consulting/coaching on training application - documentation/showcasing of training outcomes

5S Good Housekeeping

It is an integrated concept of actions, condition and culture aimed at boosting productivity through basic housekeeping resources.

- ⇒ 1st S - **SORT**
- ⇒ 2nd S - **SYSTEMATIZE**
- ⇒ 3rd S - **SWEEP**
- ⇒ 4th S - **SANITIZE**
- ⇒ 5th S - **SELF-DISCIPLINE**



Objectives:

- ✓ Provide and maintain clean, safe, and orderly surroundings for all the employees/workers.
- ✓ More comfortable and productive workplace.
- ✓ Discipline and orderliness in the workplace.

Service Quality for Key Employment Generators (KEGs)

Service Quality Program is a training intervention for workers in the Hotel and Restaurant industry that aims to enhance their knowledge and skills in providing "Error-Free" service to its clients.

Program Objectives:

- ✓ To understand the importance of creating an "error free" service.
- ✓ To recognize the importance of error hunting/prevention in creating/sustaining a responsive service quality program.
- ✓ To demonstrate skills in mastering the needs of the customers and communicating the service to customers.
- ✓ To promote the value of teamwork in creating an "error free" service.